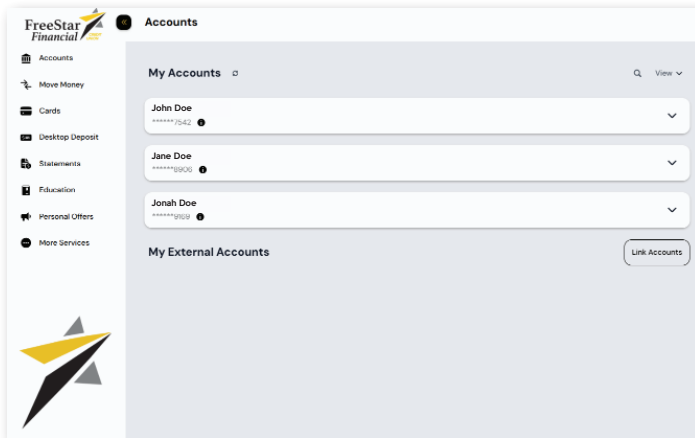


## FreeStar Financial Online Banking – Linking an External Account

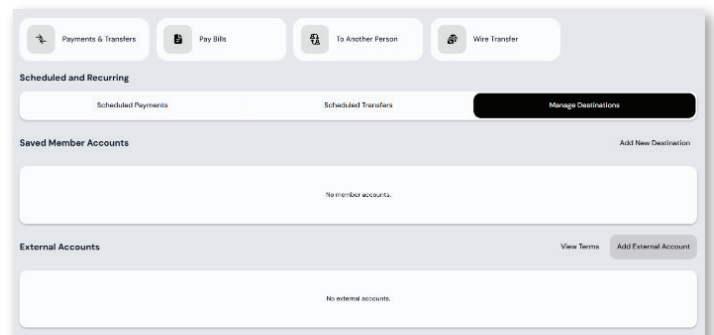
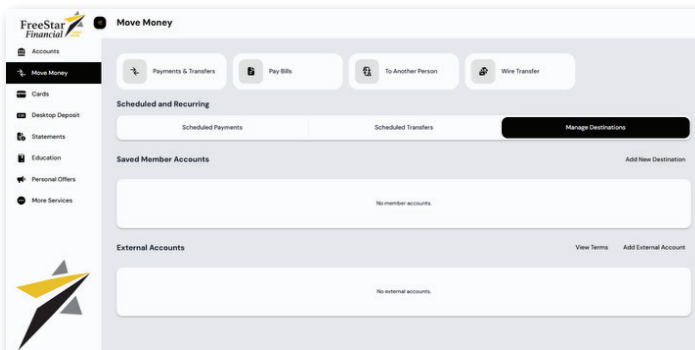
### STEP 1

### Add External Account

Your account from another financial institution can be added to your FreeStar Financial online banking page by going to the **External Accounts** Section and clicking **Link Accounts**.



You can also link an external account by clicking **Move Money** on the left sidebar menu, then clicking **Manage Destinations**, and then **Add External Account**.

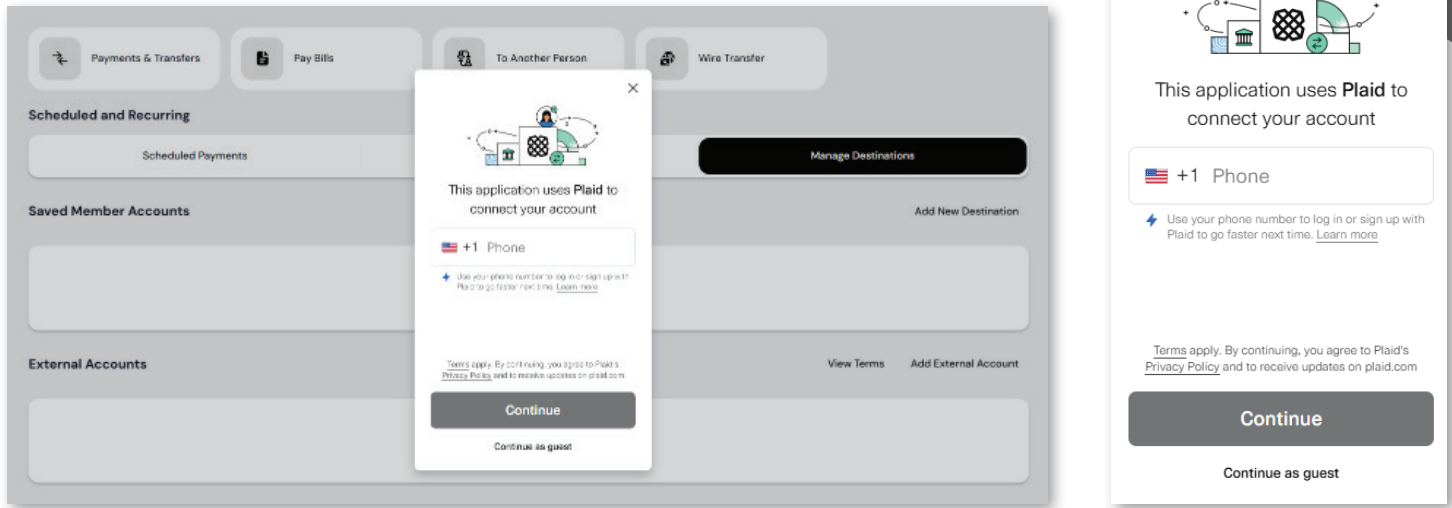


CONTINUED ON PAGE 2

## STEP 2

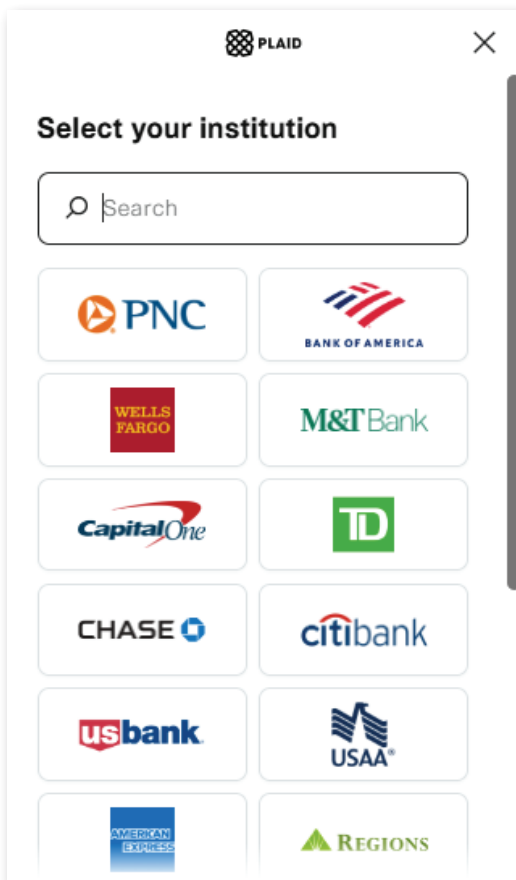
### Connect Your External Account via Plaid

After selecting **Add External Account**, a separate window will open to log in to Plaid or to continue as guest:



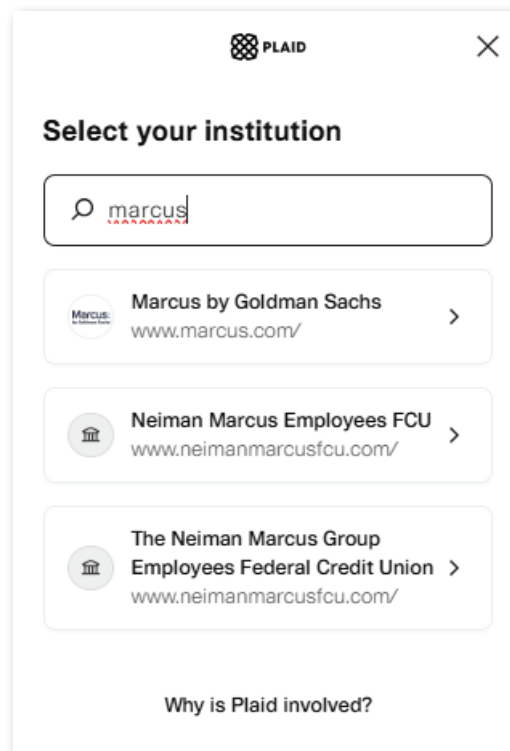
## STEP 3

### Select Your Institution



## STEP 4

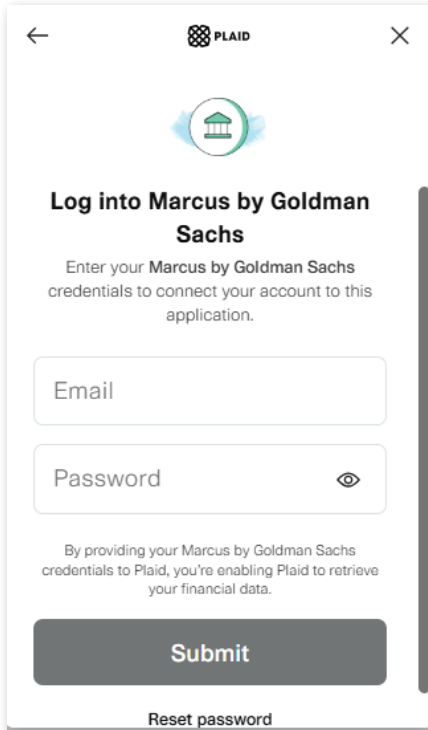
### Search by Institution Name if Institution is Not Listed




CONTINUED ON PAGE 3

## STEP 5

### Connect Your Account by Entering Your Online Banking Credentials for Your External Account



← PLAIID ×



**Log into Marcus by Goldman Sachs**

Enter your Marcus by Goldman Sachs credentials to connect your account to this application.

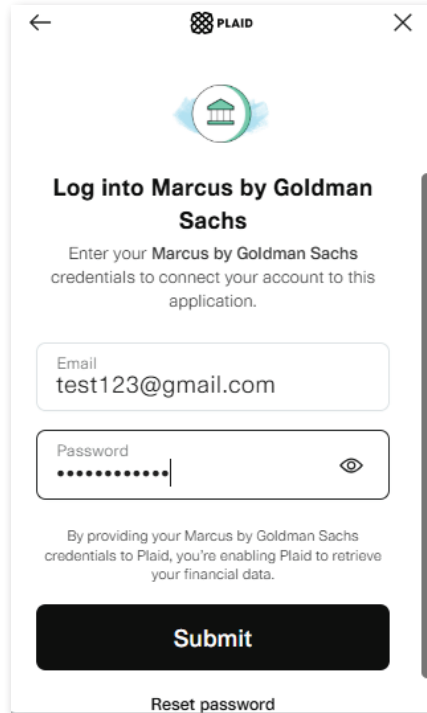
Email

Password


By providing your Marcus by Goldman Sachs credentials to Plaid, you're enabling Plaid to retrieve your financial data.

**Submit**

Reset password



← PLAIID ×



**Log into Marcus by Goldman Sachs**

Enter your Marcus by Goldman Sachs credentials to connect your account to this application.

Email  
test123@gmail.com

Password  
.....

By providing your Marcus by Goldman Sachs credentials to Plaid, you're enabling Plaid to retrieve your financial data.

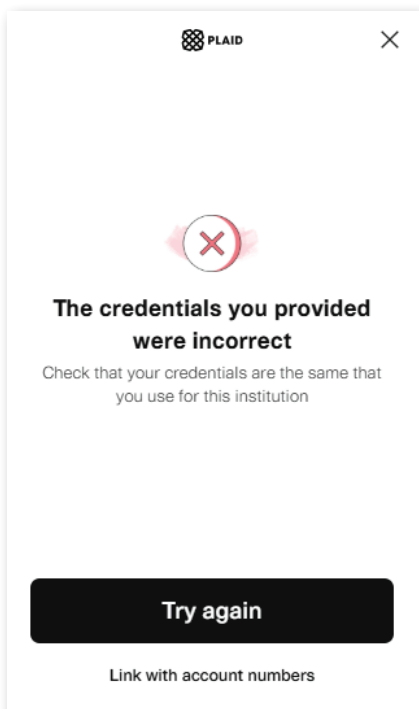
**Submit**

Reset password


If your other institution is in Plaid, you are done. You can begin to initiate transfers and loan payments using your external account.

## STEP 6

### If Your Institution is Not Recognized Click Link with Account Numbers and Follow the Remaining Steps



← PLAIID ×



**The credentials you provided were incorrect**

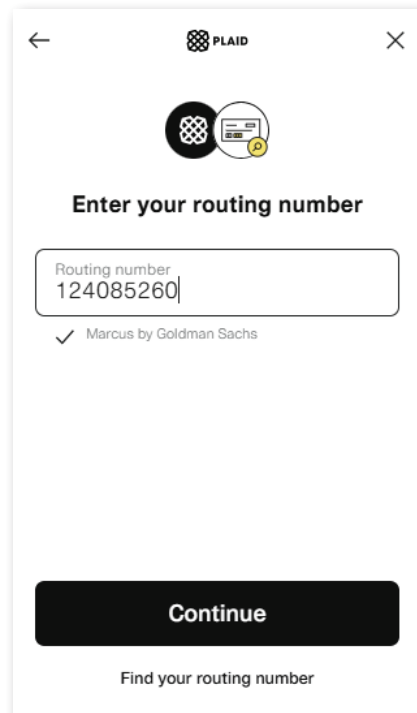
Check that your credentials are the same that you use for this institution

**Try again**


Link with account numbers

## STEP 7

### Enter the Routing Number for Your Other Financial Institution Account



← PLAIID ×



**Enter your routing number**

Routing number  
124085260

✓ Marcus by Goldman Sachs

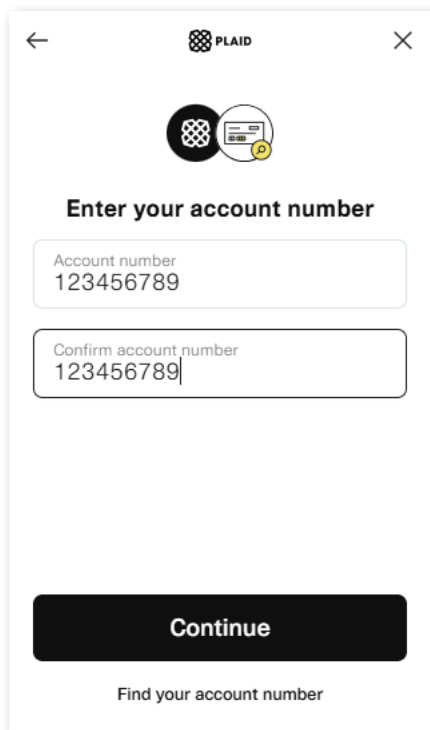
**Continue**

Find your routing number


CONTINUED ON PAGE 4

## STEP 8

### Enter Your External Account Number



← PLaid ×



**Enter your account number**

Account number  
123456789

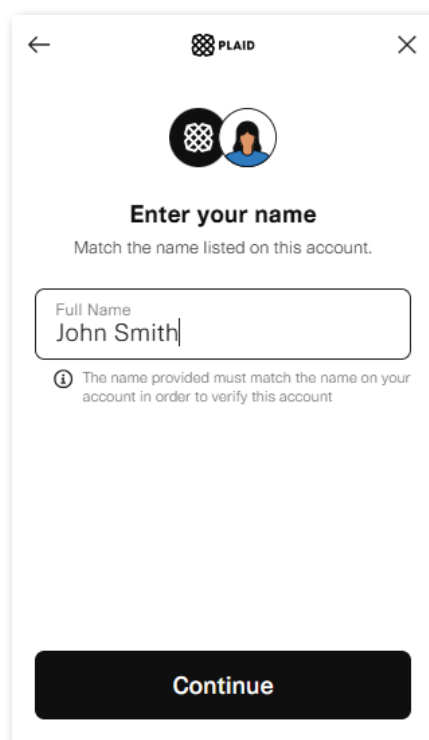
Confirm account number  
123456789

**Continue**


[Find your account number](#)

## STEP 9

### Enter Your Name



← PLaid ×



**Enter your name**

Match the name listed on this account.

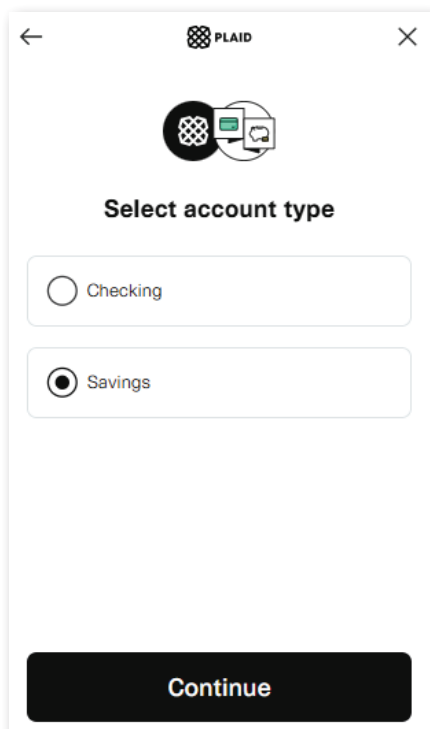
Full Name  
John Smith

ⓘ The name provided must match the name on your account in order to verify this account


**Continue**

## STEP 10

### Select Account Type



← PLaid ×



**Select account type**

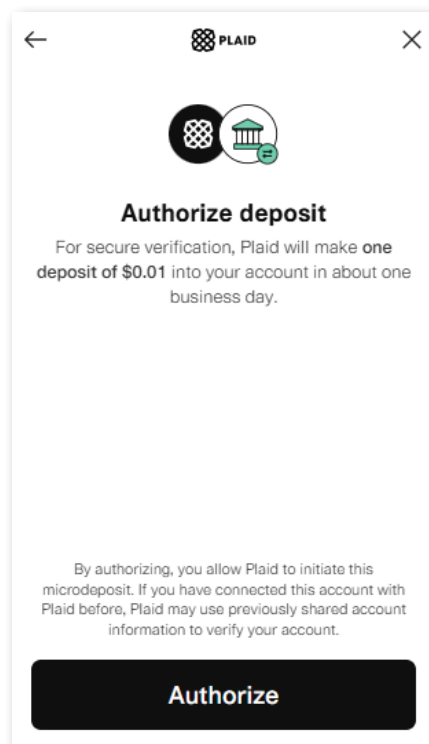
☐ Checking

☒ Savings


**Continue**

## STEP 11

### Authorize Deposit



← PLaid ×



**Authorize deposit**

For secure verification, Plaid will make one deposit of \$0.01 into your account in about one business day.

By authorizing, you allow Plaid to initiate this microdeposit. If you have connected this account with Plaid before, Plaid may use previously shared account information to verify your account.

**Authorize**

CONTINUED ON PAGE 5

## STEP 12

### Verify Deposit in One Business Day

PLAID

Transactions	Amount
#XXX APPNAME ACCTVERIFY 3-letter code	\$0.01
BANK TRANSFER	\$1.23

**Return to FreeStar Financial Credit Union in one business day to verify deposit**

You'll receive a \$0.01 deposit that starts with a short verification code into your account ending in \*\*\*0972.

**Continue**

## STEP 13

### You Will Now See Your External Account Pending Under External Accounts

**External Accounts**

\*\*\*\*0972

Routing Number Pending Verification

Account Number \*\*\*\*0972

Account Type Savings

**Pending** **Verify**

## STEP 14

### Return to FreeStar Financial Online Banking in One Business Day with Three-Letter Code to Verify the External Account

PLAID

**Enter the 3-letter code**

Look for a \$0.01 deposit in your account ending in \*\*\*0972. Your code is the first 3 letters after the # symbol.

3-letter code  
ABC

**Recent transactions**

#XXX APP NAME ACCTVERIFY 3-letter code	\$0.01
Internet bill	\$75.02

**Continue**

If you experience any difficulties during set-up, sign-in, or during use and need assistance, please contact the FreeStar Financial member services team:



- Email: [MemberServices@FreestarFinancial.com](mailto:MemberServices@FreestarFinancial.com)
- Call: 586-466-7800, Option 5



Take Your Dreams Higher.